

**Pronouncement of the Final Decision about the Investigation  
concerning Biletix Bilet Dağıtım Basım ve Ticaret A.Ş. According  
to Article 49 of the Act No 4054**

As a result of the investigation conducted concerning the claim that Biletix Bilet Dağıtım Basım ve Ticaret A.Ş. abused its dominant position by means of adding extra and excessive amount of costs such as service fee, transaction fee and shipping fee to the prices of tickets it sells and concerning the exclusive agreements made with organizers, considering all the evidence, information and documents collected, the Report prepared, the Additional Opinion, the written defense and the explanations made during the hearing, the Competition Board took the following final decision numbered 21-04/53-22 in the meeting dated 21.01.2021. It was decided UNANIMOUSLY that

- 1) Biletix Bilet Dağıtım Basım ve Ticaret A.Ş. holds a dominant position in “the market for brokering services through a platform for the sale of event tickets (except football matches)”
- 2) However, Biletix Bilet Dağıtım Basım ve Ticaret A.Ş. did not violate article 6 of the Act no 4054 by means of adding extra costs under various names to ticket prices, therefore, it is not necessary to impose administrative fines to the said undertaking,
- 3) The Presidency shall be assigned to send an opinion to the Ministry of Trade of the Republic of Turkey that measures might be taken within the scope of the Act no 6502 on the Protection of Consumers about drip pricing, which is considered to harm consumers,
- 4) The agreements made by Biletix Bilet Dağıtım Basım ve Ticaret A.Ş. with organizers do not benefit from block exemption under the scope of the Block Exemption Communiqué no 2002/2 on Vertical Agreements,
- 5) The said agreements cannot be granted individual exemption because the conditions listed in article 5 of the Act no 4054 are not fulfilled,
- 6) Biletix Bilet Dağıtım Basım ve Ticaret A.Ş. should not made agreements which include exclusivity provisions or provisions that might result in de facto exclusivity, and should avoid such practices as of the notification of the brief decision.

Judicial review for the decision before Ankara Administrative Courts shall be possible within 60 days as of the notification of the reasoned decision.